

# Division of Comprehensive Psychiatric Services

## Community Services

### Total Means Table

### Year 2002

The following table is a listing of CPS contracted providers. All consumers who received a service in April 2002 were given the opportunity to complete a [survey form](#). The following table lists the agency, the number of clients served in April and the number of surveys returned. The last column, Mean, show the overall level of satisfaction. It is the means of question 7 on the survey "How satisfied are you with the services that you received?" Consumers rated their satisfaction on a scale of 1 (Not at all satisfied) to 5 (Very satisfied).

To view the detail report for an agency, click on the agency name.

To view a table of agencies ranked by mean, [click here](#).

To view a chart of agencies ranked by return rate, [click here](#).

Agency	# Served	# Forms Returned	% Returned	Mean
<a href="#">Adapt of Missouri</a> -St. Louis	156	34	21.8%	4.33
<a href="#">Arthur Center</a> -Mexico	357	134	37.5%	4.44
<a href="#">Boothel Counseling Services</a> -Sikeston	637	128	20.1%	4.45
<a href="#">Burrell Behavioral Health</a> -Springfield	2002	777	38.8%	4.39
<a href="#">Clark Community Mental Health Center</a> -Monett	221	69	31.2%	4.41
<a href="#">Community Counseling Center</a> -Cape Girardeau	602	160	26.6%	4.18
<a href="#">Community Health Plus</a> / Park Hills	719	8	1.1%	4.63
<a href="#">Community Health Plus</a> /St. Louis	3714	14	0.4%	4.15
<a href="#">Comprehensive Health Systems, Inc.</a> -Columbia	142	102	71.8%	4.45
<a href="#">Comprehensive Mental Health Services</a> -Independence	568	35	6.2%	3.97
<a href="#">Comtrea</a> -Festus	675	168	24.9%	4.57
<a href="#">Crider Center</a> -Wentzville	1002	239	23.9%	4.46
<a href="#">Family Counseling Center</a> -Kennett	931	217	23.3%	4.41
<a href="#">Family Guidance Center</a> -St. Joseph	793	246	31.0%	4.40
Gibson Recovery Center	5	0	0%	
<a href="#">Hopewell Center</a> -St. Louis	1220	77	6.9%	3.88
<a href="#">Independence Center</a> -St. Louis	217	90	41.5%	4.10
<a href="#">Mark Twain Area Counseling Center</a> -Hannibal	504	85	16.9%	4.32

<a href="#">Mineral Area Community</a> -Farmington	76	24	31.6%	4.54
<a href="#">New Horizons Community Support</a> -Columbia and <a href="#">Jefferson City</a>	327	275	84.1%	4.33
<a href="#">North Central Missouri MHC</a> -Trenton	485	111	22.9%	4.45
<a href="#">Ozark Center, Inc.</a> -Joplin	1515	240	15.8%	4.29
<a href="#">Ozarks Medical Center</a> -West Plains	621	134	21.6%	4.30
<a href="#">Pathways Community Behavioral Healthcare</a> - <a href="#">Jefferson City</a> , <a href="#">Clinton</a> , <a href="#">Rolla</a> , <a href="#">Warrensburg</a> , and <a href="#">Nevada</a>	2573	903	35.1%	4.47
<a href="#">Places for People</a> , Inc.-St. Louis	236	73	30.9%	4.24
<a href="#">Preferred Family Healthcare Inc.</a> - <a href="#">Kirksville</a> , <a href="#">Hannibal</a> , <a href="#">Trenton</a>	244	111	45.5%	4.21
<a href="#">Research Mental Health Services</a> -Kansas City	732	112	15.3%	4.45
<a href="#">SEMO Community Treatment</a> -Park Hills	12	7	58.3%	4.17
<a href="#">Swope Parkway CMHC</a> -Kansas City	676	174	25.7%	4.02
<b><i>The following agencies had no data returned by consumers:</i></b>				
<a href="#">Tri-County Mental Health Center</a> -Kansas City	1231	77	6.3%	4.34
<a href="#">Truman Medical Center</a> -Kansas City	1628	311	19.1%	4.23
<a href="#">University of Missouri Hospital and Clinics</a> -Columbia	1014	275	27.1%	4.42